





# iPhone : Consent form

Please read and put in the check mark if you've agreed.

- Depending on the contents of repair, **we might ask for your identity card.** If you are not the owner (a contractor) of the device (agent), please hand in the proxy form.
- We cannot transfer or backup your data and your settings.** Please back up your data beforehand. Also we are not responsible for any failures that will occur when restoring your data after the repair service.
- During the service process (such as troubleshooting and diagnostic tests) **all data on your device will be erased.** We cannot offer the service without your agreement. Also we may update your iOS version or restore in iTunes. Please note that there may be cases where the iOS will not activate during the diagnostics unexpectedly.
- Please ensure to **disable "Find My iPhone"** in settings. If you do not remember your Apple ID and the password and can't disable it, we can't provide repair services.
- Upon acceptance of a service order, we initiate service and so consequently a service order may not be cancelled. Please approve the repair policy and fee before requesting the repair.
- Please check your own **insurance contract state and applied conditions that carrier shops offer.** After offering our service we are not responsible for the troubles related.
- All accessories, cases, covers, films will be taken off during the operation.** Please take it off before obtaining service. In addition, we do not provide replacement item.
- As a general rule, the replaced product or parts will be returned to the Apple Inc.**
- If you had left you device for the service, please collect it **within 1 month** from the day we inform the repair completion; if you do not, we will dispose your product without your agreement. "Loaner Phone" return period will conform to "iPhone Loan Agreement".
- If we replaced the whole unit, the device will be updated to **the latest iOS version.**
- We will be using the Internet access for requalification after repair.** It will be charged if you do not have contracted flat-rate Internet access. We do not pay data communication cost to be charged.
- We may refuse to repair **products that have been modified to unauthorized.** If it has been illegally modified, there is a possibility of breakdown when checking inside of the device. We are not responsible for any inoperability caused by unauthorized modifications.
- Your personal information will be used only for the repair service as well as confirming your status.** It will be protected hard and safe, and will not provide to a third party. We cannot offer the service without your acceptance.

I have read and agreed to the list above and will request the repair service.

Authorized signature : \_\_\_\_\_ Date : \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_